


Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Crown Castle Fiber LLC			FEIN/SSN: [REDACTED]
DBA/FKA:			Telephone # 724-416-2000
Mailing Address: 2000 Corporate Drive			
City: Canonsburg		State: Pennsylvania	ZIP Code: 15317
ILEC	IXC X	CLEC X	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: C T Corporation System			
Mailing Address: 2 Office Park Court, Suite 103			
City: Columbia		State: South Carolina	ZIP Code: 29223

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: James D. Young, Senior Vice President and Chief Operating Officer -- Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg		State: Pennsylvania	ZIP Code: 15317
Phone: 724-416-2000	Email: PUC.Correspondence@crowncastle.com		Fax: 978-264-6170
Emergency Contact – Non Office Hours			
Name: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Phone: 403-434-8533	Email: PUC.Correspondence@crowncastle.com		Fax: 703-434-8510
Customer Relations/Complaints Rep			
Name: Ravindra Harcharan, Senior Vice President of Customer Operations -- Fiber Solutions			
Address: 80 Central Street			
City: Boxborough		State: Massachusetts	ZIP Code: 01719
Phone: 312-506-1751	Email: ravindra.harcharan@crowncastle.com		Fax: 312-506-0931
Complaints Rep for Complaint Escalation			
Name: Ravindra Harcharan, Senior Vice President of Customer Operations -- Fiber Solutions			
Address: 80 Central Street			
City: Boxborough		State: Massachusetts	ZIP Code: 01719
Phone: 312-506-1751	Email: ravindra.harcharan@crowncastle.com		Fax: 312-506-0931
Customer Toll Free Contact Number: 1-888-583-4237			
Engineering Operations			
Name: Ravindra Harcharan, Senior Vice President of Customer Operations -- Fiber Solutions			
Address: 80 Central Street			
City: Boxborough		State: Massachusetts	ZIP Code: 01719
Phone: 312-506-1751	Email: ravindra.harcharan@crowncastle.com		Fax: 312-506-0931
Test and Repair			
Name: Ravindra Harcharan, Senior Vice President of Customer Operations -- Fiber Solutions			
Address: 80 Central Street			
City: Boxborough		State: Massachusetts	ZIP Code: 01719
Phone: 312-506-1751	Email: ravindra.harcharan@crowncastle.com		Fax: 312-506-0931

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg	State: Pennsylvania	ZIP Code: 15317	
Phone: 703-434-8533	Email: PUC.Correspondence@crowncastle.com	Fax: 703-434-8510	
Annual Report Form Mailings			
Name & Title: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg	State: Pennsylvania	ZIP Code: 15317	
Phone: 703-434-8533	Email: PUC.Correspondence@crowncastle.com	Fax: 703-434-8510	
Dual Party Invoice Mailings			
Name & Title: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg	State: Pennsylvania	ZIP Code: 15317	
Phone: 703-434-8533	Email: PUC.Correspondence@crowncastle.com	Fax: 703-434-8510	
Universal Service Fund Mailings			
Name & Title: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg	State: Pennsylvania	ZIP Code: 15317	
Phone: 703-434-8533	Email: PUC.Correspondence@crowncastle.com	Fax: 703-434-8510	
Gross Receipts Mailings			
Name & Title: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg	State: Pennsylvania	ZIP Code: 15317	
Phone: 703-434-8533	Email: PUC.Correspondence@crowncastle.com	Fax: 703-434-8510	
Lifeline Contact			
Name & Title: Fernanda Biehl, Manager, Regulatory Affairs - Fiber			
Address: 2000 Corporate Drive			
City: Canonsburg	State: Pennsylvania	ZIP Code: 15317	
Phone: 703-434-8533	Email: PUC.Correspondence@crowncastle.com	Fax: 703-434-8510	

FORM PREPARER INFORMATION	
This form was completed by: Michelle Salisbury	
Signature: 	
Title: Senior Paralegal	Date: 12/05/2018

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND

Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201